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PTO/SB/05 (08/00)

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Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

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UTILITY **PATENT APPLICATION TRANSMITTAL**

(Only for new nonprovisional applications under 37 CFR 1.53(b))

Attorney Docket No. First Inventor		51207-1070	
		Kappel et al.	0
Title	Customer Care a	and Billing System	8. P.
Express Mail Label No.		EL 797947465 US	

				LE 131341405 03	200				
APPLICATION ELEMENTS See MPEP Chapter 600 concerning utility patent application cor	ntents	ADDRESS TO:		Assistant Commissio Box Patent Applicatio Washington, DC 202	on -				
APPLICANT REQUESTS EARLY PUBLICATION UNDER 37 CFR 1.219 (additional fee)									
1. X Fee Transmittal Form (e.g., PTO/SB/17) (Submit an onginal, and a duplicate for fee processing)		7.		CD-ROM or CD-R in duplicate, larg	ge table or Computer				
2. Applicant claims small entity status.		8.	Nucle	eotide and/or Amino Acid Sequence s	Submission				
3. Specification [Total Pages (preferred arrangement set forth below)	23	J	(<i>ii ap</i>)	plicable, all necessary) Computer Readable Co	opy (CRF)				
 Descriptive title of the invention Cross References to Related Applications 			b.	Specification Sequence Listing on:					
 Statement Regarding Fed. Sponsored R&D Reference to sequence listing, a table, or a 			٠.						
computer program listing appendix - Background of the Invention				i. CD-ROM or CD	-R (2 copies); or				
 Brief Summary of the Invention Brief Description of the Drawings (if filed) 			ا ،	"	and the set of the				
Detailed DescriptionClaim(s)		c. Statements verifying identity of above copies ACCOMPANYING APPLICATION PARTS							
- Abstract of the Disclosure									
4. X Drawing(s) (35 USC 113) ITotal Sheets	5	9.	늗	Assignment Papers (cover sheet & 37 CFR 3.73(b) Statement					
] 10.		(when there is an assignee)	X Power of Attorney				
5. Oath or Declaration [Total Pages	2] 11.		English Translation Document (if ap	oplicable)				
a. Newly Executed (original or copy)		12.		Information Disclosure Statement (IDS)/PTO-1449	Coples of IDS Citations				
b. Copy from a prior application (37 CFR §1.63(d)) (for continuation/divisional with Box 17 completed)				Preliminary Amendment					
		14.	х	Return Receipt Postcard (MPEP 50 (Should be specifically itemized)	3)				
i. DELETION OF INVENTOR(S) Signed statement attached deleting in), comto =(a)	15.		Certified Copy of Priority Document(s) (if foreign priority is claimed) Request and Certification under 35 U S.C.					
named in the prior application, see 37 CFR 1.63(d)(2) and 1.33(b).	ventor(s)	16.							
366 07 07 N 1.00(a)(2) and 1.00(b).		10.	122(b)(2)(B)(l). Applicant must attach form PTO/SB/35 or its equivalent.						
Application Data Sheet. See 37 CFR 1.76		17.		Other:					
Assignee				***					
Name and Address (if applicable)									
18. If a CONTINUING APPLICATION, check appropriate bo. or in an Application Data Sheet under 37 CFR 1.76:	x and suppl	y the re	quisite ii	nformation below and in a prelin	ninary amendment,				
☐ Continuation ☐ Divisional ☐ Continuation-in-part (CIP) of prior application No: /									
Prior application information: Examiner Group / Art Unit: For CONTINUATION OR DIVISIONAL APPS only the entire disclosure of the prior application, from which an eath or declaration is supplied under Box 5b, is considered a part of the									
disclosure of the accompanying continuation or divisional application and is hereby incorporated by reference. This incorporation can only be relied upon when a portion has been inadvertently omitted from the submitted application parts									
18. CORRESPONDENCE ADDRESS									
Customer Number or Bar Code Label (Incod Customer New Attack to and a label to an address below									
VAME Robert E. Stachler, II									
Thomas, Kayden, Horstemeyer & Risley, L.L.P.									
ADDRESS 100 Galleria Parkway Suite 1750									
COUNTRY Atlanta STATE	Georgia				0339-5948				
COUNTRY U.S.A. TELEPHONE	770-933-9	9500		FAX 7	70-951-0931				
Name (Print/Type) Registration No. (Attorney/Agent) 36,934									
Signature		_		3/2 2/4 /	7				

PTO/SB/17 (11-00)

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Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE Inder the Panerwork Reduction Act of 1995, no persons are required to respond to collection of information unless it displays a valid OMR control number. **FEE TRANSMITTAL** Complete If Known Application Number To Be Assigned for FY 2000 Filing Date Herewith First Named Inventor Kappel et al. Patent fees are subject to annual revision. **Examiner Name** To Be Assigned Group / Art Unit To Be Assigned TOTAL AMOUNT OF PAYMENT **(\$)** 710.00 Attorney Docket No. 51207-1070 METHOD OF PAYMENT FEE CALCULATION (continued) The Commissioner is hereby authorized to charge to the following 3. **ADDITIONAL FEES** Deposit Account Deposit Account 20-0778 Entity Small Entity Number Fee Description Code (\$) Fee Paid Code (\$) Deposit Account Thomas, Kayden, Horstemeyer Risley 105 127 130 50 205 65 25 Surcharge - late filing fee Surcharge - late provisional filing fee or cover sheet. Name 227 Charge all indicated fees and any additional fee required or 139 130 139 130 Non-English specification credit any overpayment. Charge any additional fee Applicant claims small entity 147 2,520 147 2.520 For filing a request for reexamination required and requested to credit status. See 37 CFR 1.27 112 920* 112 920* Requesting publication of SIR prior to any overpayment. Examiner action Requesting publication of SIR after 113 1.8401 113 1,840* Payment Enclosed: Examiner action 115 110 215 55 Extension for reply within first month Check Money Credit 116 390 Order Card 216 195 Extension of time within second month **FEE CALCULATION** 117 890 217 445 Extension of time within third month ·_{*}1. **BASIC FILING FEE** 118 1,390 218 695 Extension of time within fourth month Large Fee **Entity** Entity Small 1,890 228 128 945 Extension of time within fifth month Fee Fee Fee Fee Description Fee Paid 119 310 219 155 Notice of Appeal Code (\$) (\$) Code 120 310 220 155 Filing a brief in support of an appeal **એક** 101 710 201 355 121 270 Request for oral hearing Utility filing fee 221 135 \$710 106 320 206 160 Design filing fee Petition to institute a pubic use proceeding 138 1,510 138 1,510 107 490 207 245 140 110 240 55 Plant filing fee Petition to revive - unavoidable \$ 108 710 208 141 1,240 355 Reissue filing fee s 241 620 Petition to revive - unintentional 114 150 214 142 1 240 242 620 Utility issue fee (or reissue) 75 Provisional filing fee \$ 143 440 243 220 Design issue fee SUBTOTAL (1) (\$)710zž 144 600 244 300 Plant issue fee 122 130 122 130 Petitions to the Commissioner **EXTRA CLAIM FEES** 123 50 123 50 Petitions related to provisional applications 100 Fee from 126 Submission of Information Disclosure Stmt. 180 126 180 M **Extra Claims** below Fee Paid 581 40 581 40 Recording each patent assignment per property (time number of properties) 146 Total Claims 20 -20** 710 246 355 Filing a submission after final rejection (37 0 18.00 CFR 1.129(a)) 149 710 249 355 For each additional invention to be Independent ō 0 80.00 examined (37 CFR 1.129(b)) Claims Multiple Dependent 710 0 179 279 355 Request for Continued Examination (RCE) 270.00 169 900 169 900 Request for expedited examination of a **or number previously paid, if greater, For Reissue, see below design application **Entity** Large Small **Entity** Fee Fee Fee Fee Description Code (\$) Code (\$) 103 18 203 Claims in excess of 20 9 Other fee (specify) 80 102 202 40 Independent Claims in excess of 3 104 270 204 135 Multiple dependent claims in excess of 3 109 80 209 40 **Reissue independent claims over Other fee (specify) 110 18 210 9 **Reissue claims in excess of 20 and over original patent *Reduced by Basic Filing Fee Paid SUBTOTAL (3) SUBTOTAL (2) (\$)0Complete (if applicable)

SUBMITTED BY Rea Number tachler, Rober Typed or Printed Name 36,934 Signature Date Deposit Account User ID

PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Kappel et al.

For: Customer Care and Billing System

CERTIFICATE OF EXPRESS MAIL

Assistant Commissioner for Patents BOX: Patent Application Washington, D.C. 20231

Sir:

Enclosed for filing in the above case are the following documents:

Return Postcard
Utility Patent Application Transmittal Page
Fee Transmittal Page
Utility Patent Application Consisting Of:
19 Pages of Specification

19 Pages of Specification 4 Pages of Claims

1 Pages of Abstract

5 Pages of Formal Drawings

Declaration and Power of Attorney (unexecuted) Claim for Priority Under 35 USC 119

Further, the Commissioner is authorized to charge Deposit Account No. 20-0778 for any additional fees required. The Commissioner is requested to credit any excess fee paid to Deposit Account No. 20-0778.

Respectfully submitted,

Robert E. Stachler, II, Reg. No. 36,934

THOMAS, KAYDEN, HORSTEMEYER & RISLEY, L.L.P.

100 Galleria Parkway, N.W.

Suite 1750

Atlanta, Georgia 30339-5948

Our Docket No: 51207-1070

I hereby certify that all correspondences listed above are being deposited for delivery to the above addressee, with the United States Postal Service <u>"EXPRESS MAIL POST OFFICE TO ADDRESSEE"</u> service under 37 CFR §1.10 on the date indicated below:

The envelope has been given U.S. Postal Service "Express Mail Post Office To Addressee" Package # EL 797947465 US.

Date: 3-28-01

Evelyn Sanders
Evelyn Sanders